

Sage CRM

MobileX Cheat Sheet July 2017

Mobile X Mobile comparison

Feature	MobileX	Sage CRM Mobile Web App	iPhone/Android Native app
Calendar	View/Edit and create	View, Edit and create	View and create (*set reminder option also)
Tasks	View/Edit and create	View/Edit and create	View/Edit and create
Offline Support	No	No	Yes - Read-only offline access to People and Opportunities Tasks and Appointments
Customization	Yes- Plug in framework supports any customization required	Limited to screen and list changes	Person and Opportunity lists/screens only (online only)
Reports	No	Yes	No
Default Entity support	Company, Person, Case, Opportunity	Company, Person, Case, Opportunity,Lead	Company/Person/Opportunity
Custom Entity support	Yes	No	No
Recent List/History	Yes - Full History	No	History (Contacts, Opportunities and notes created on the phone)
Upload Files to Entities	Yes	No	No
Sales Pipeline	Yes	No	Yes
Contacts list	Yes	No	Yes
Bookmarks	Yes	No	Favorites (Company/person and Opportunities)
Pings	Yes	No	No





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Feature	MobileX	Sage CRM Mobile Web App	iPhone/Android Native app
View Files	Yes	No	No
Save Emails	Yes (before sending)	No	track and log
Save Calls	Yes	Yes	track and log
Save SMS	No	No	track and log
Maps	No	No	Yes - Integration with native iPhone maps to track sales appointments • Map appointments
Import Contacts to CRM	No	No	Yes (company/person and leads)
Charts	No	No	No
CRM Notes	No	No	Yes - create and view
Platform support	HTML5 app-any modern smart phone via a browser	any modern smart phone via a browser	iPhone/Android only

